



AGENDA

COMMUNITY EXPERIENCE COMMITTEE

2800 US Hwy 281 San Antonio, TX 78212
SAWS Administration Bldg, Cafeteria Meeting Room
Tuesday, October 10, 2023, 11:30 a.m.

NOTICE TO THE PUBLIC. This meeting is being held in a hybrid state with a quorum of CEC members being physically present at SAWS HQ, 2800 US Hwy 281 and the rest being in attendance via WebEx link. Any member of the public who wishes to participate in the public comment portion of the meeting, but cannot attend the videoconference, may do so by submitting written comments via email to cec@saws.org by 3:00pm on Monday, October 9, 2023. Please include your name and the number of the agenda item, if any, on which your comment applies. Written comments must be limited to 300 words or less in total. All written public comments will be available to CEC Members prior to or at the beginning of the meeting and will become part of the public record. The CEC Chair may, per discretion, have some or all the submitted comments read aloud. If you do not wish to submit email comments, but want to comment during the videoconference, please call 210-233-3689 by 3:00 pm on Monday, October 9, 2023, and leave your name, phone number and the agenda item on which your comments apply. Access the meeting by the link below and you will be called upon during the meeting at the appropriate time.

To watch the meeting, go to: <https://saws.webex.com/saws/j.php?MTID=m026867c0efb159cf78ee6509f053b18b>
Meeting password: **ntFbtHbx827**

If you can't watch the meeting, please call **210-233-2090** to access the meeting via audio. The meeting number is **2496 174 1429**. Each registrant will be invited to speak for three (3) minutes in the order their registration was received.

To access the meeting from video system, dial: **24961741429@saws.webex.com**
You can also dial 173.243.2.68 on the computer's browser and enter the meeting number **2496 174 1429**.

1. Meeting Called to Order by the CEC Chairperson
2. Citizens to be Heard – Three (3) Minutes Each
3. Minutes – June 2023 meeting minutes for approval.
4. Selection of CEC Vice Chairperson for 23023-24
5. ConnectH2O Replacement Update by Meghan Patronella, Director-Operational Excellence
6. ConnectH2O Conservation Pilot Programs to Communicate with Customers by Martha Wright, Manager-Conservation, Manager-Conservation and Madelyn Perez-Planner
7. Next Scheduled CEC Meeting: **T u e s d a y , N o v e m b e r 1 4 , 2 0 2 3**
8. Adjournment. The San Antonio Water System CCC Meeting of October 10, 2023, is hereby adjourned.

SAN ANTONIO WATER SYSTEM HANDICAPPED ACCESSIBILITY STATEMENT

The San Antonio Water System Buildings and meeting rooms are accessible to individuals with disabilities. Accessible visitor parking spaces as well as the accessible entrance and ramp are located at the west side main entrance of the SAWS Administrative Offices Building, Tower I, 2800 U.S. Highway 281 North. Individuals with disabilities in need of auxiliary aids and services, including Deaf interpreters, must request such aids and services forty-eight (48) hours prior to the meeting. For assistance, contact the Board Administrator at 210-233-3690 or 711 (Texas Relay Service for the Deaf).